<table>
<thead>
<tr>
<th>ITEM</th>
<th>REQUESTED ACTION</th>
</tr>
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<tbody>
<tr>
<td>A. Public Comment Period</td>
<td>Presentation</td>
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</table>

The Board will only accept written public comments for the September 1, 2020 Meeting. The Board is committed to the public comment process and will consider all public comment. Please send written comments to publiccomments@nwascopud.org or by US Mail to Northern Wasco County People’s Utility District, 2345 River Road, The Dalles, Oregon 97058. Comments must be received by Monday, August 31, 2020.

Clearly label the subject line as: “Public comment” and include the topic. Example: “Public Comment: Assessment.” Written public comment will be included in the Board Packet under Public Comment Period Section and may be read aloud as determined by the Board President.

| B. Requests for Additions or Deletions to Agenda | Discussion |

| C. Old Business | |

| D. Consent Agenda | Motion |

These items will be acted upon as a single item, unless any member of the board wishes to move an item to the regular agenda for separate consideration.

1. Regular Session Minutes of August 4, 2020
2. Outage Report
3. Energy Management/Marketing Report
4. Checks/Vouchers
5. Financial Report

| E. Division Updates: | Presentation |

1. Engineering/Operations
2. Finance & Risk
3. Power Resources
4. Corporate Services
5. Customer Services
6. Innovation & Planning
   a. AMI (Automated Metering Infrastructure) Update
7. General Manager
8. General Counsel
F. New Business

1. Consideration and adoption of Amendments to Customer Service Policy.  
   Motion

   Discussion

   Discussion

G. Board Reports / Items from Board Members  
   Discussion

1. Oregon People’s Utility Districts Association (OPUDA)
2. Discussion on Board Members voting while attending Meeting online
3. Other

H. Approval of future meetings/travel/or related matters  
   Discussion

Future Meeting Dates:
1. September 1:  PUD Board Meeting, 6 pm (Virtual)
2. September 2:  NEMS, NESC & NIES Board Mtg, 9 am-12 pm
3. September 2:  PPC Forum Meeting, 3 pm-5 pm (Virtual)
4. September 3:  PPC Exec Committee Meeting, 8 am-12 pm (Virtual)
5. September 10: NWPPA Annual Conference (Virtual)
6. September 23-25 OPUDA Annual Conference, St. Helens (Virtual)
7. September 25:  OPUDA Board Meeting, 8:30 am (Virtual)
8. September 30:  PPC Forum Meeting, 3 pm-5 pm (Virtual)
9. October 1:  PPC Exec Committee Meeting, 8 am – 12 pm (Virtual)
10. October 6:  PUD Board Meeting, 6 pm (Virtual)
11. October 16: OPUDA Board Meeting, 8:30 am

I. Miscellaneous Information

Due to the COVID-19 Pandemic we are hosting a webinar to facilitate NWCPUD’s September Regular Session Meeting of the Board of Directors. The agenda and any contents will be available at www.nwascopud.org.

Please join the NWCPUD September Board of Directors GoToMeeting on September 1, 2020 6:00 PM PDT from your computer, tablet or smartphone.

https://global.gotomeeting.com/join/151616613

You can also dial in using your phone.

United States:  +1 (312) 757-3121

Access Code: 151-616-613

This Agenda is subject to last minute changes.